

Compensation and Benefits Survey FAQs

My firm has multiple locations. Do I need to manually enter every location?

You do have the option to upload your location information by using an [Excel](#) template.

What positions are included in the reports?

For full position descriptions listed in the 2023 Compensation and Benefits Survey, please click [here](#). For Large Firm Key Staff position descriptions, click [here](#).

What is the data effective date for the reports?

Data collected is from the prior calendar year.

Where can I purchase the survey?

You can purchase the survey by clicking [here](#).

How much does the survey cost?

Pricing for the survey depends on whether your firm was a participant that year and whether there is an ALA member in your firm. Further, there are no discount codes to receive member or participant rate. Logging into a member account or providing a member ID number on the order form will automatically give you the member rate. Likewise, entering the correct participant email will get you the participant rate.

I'm a nonmember, but there is a member in my firm. Can I still get the member rate?

Yes! You will be asked whether there is an ALA member in your firm on the order form. ALA cannot provide you with someone else's membership number. Please reach out to that member directly to obtain that information.

How long until I receive the report(s) after purchasing them?

If you purchase the report(s) via credit card, they will be emailed to you directly after purchase. Please allow 20 minutes from time of purchase for the email to show up. If you do not receive the email, check your spam folder. If you still cannot locate it, please email compsurvey@alanet.org to receive the reports. If you order the report(s) via check, please allow two weeks for fulfillment. When the check is received and processed, you will be emailed a copy of the report(s).

Can I receive Excel versions of the reports?

Yes, we do have Excel versions of each report. Please email compsurvey@alanet.org with your order number to request Excel versions.

I preordered the survey but have not received the report(s).

Double-check that you ordered the national survey and not a local chapter survey. If you purchased the national survey, check your inbox and spam folders by searching compsurvey@alanet.org. If you are unable to locate the report(s), email compsurvey@alanet.org with your order number to request a copy.

How do I purchase a local chapter survey?

ALA headquarters does not track the sale or distribution of local chapter reports. Please contact the chapter directly for fulfillment.

I accidentally purchased both the Compensation and Benefits Survey and the Large Firm Bundle. Can I get a refund?

Please forward both receipts to compsurvey@alanet.org to be refunded for the duplicate report.

Questions regarding the Large Firm Key Staff Survey.

If your firm has 100 or more attorneys, first complete the compensation and benefit survey before completing the Large Firm Key Staff Survey. These surveys are sold as a bundle and may be purchased [here](#).

When does participation for 2023 open?

Participation for the 2023 Compensation and Benefits Survey will open in May of 2023 and run through July of 2023. Keep an eye on your inbox or check back [here](#) for more details.